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## TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

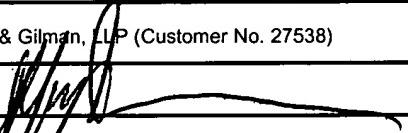
Application Number	09/694,714
Filing Date	October 23, 2000
First Named Inventor	C. Philip Vassar
Art Unit	2154
Examiner Name	Vu, Viet Duy
Attorney Docket Number	176/22

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### ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input checked="" type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to TC
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Power of Attorney, Revocation	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Change of Correspondence Address	<input checked="" type="checkbox"/> Other Enclosure(s) (please Identify below): Submission of Formal Drawings coversheet and return postcard.
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<input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Request for Refund	
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> CD, Number of CD(s) _____	
<input type="checkbox"/> Reply to Missing Parts/ Incomplete Application	<input type="checkbox"/> Landscape Table on CD	
<input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Remarks	

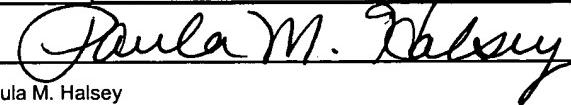
### SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	Kaplan & Gilman, LLP (Customer No. 27538)		
Signature			
Printed name	Jeffrey J. Kaplan		
Date	June 16, 2005	Reg. No.	34,356

### CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:

[Attn.: Official Draftsman, Mail Stop: Issue Fee,

Signature			
Typed or printed name	Paula M. Halsey	Date	June 16, 2005

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Attorney Docket No.: 176/22 (formerly 51000.P022)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : **C. Philip Vassar**  
Application No. : **09/694,714**  
Filed : **October 23, 2000**  
Title : **METHOD AND APPARATUS FOR A  
DISTRIBUTED CALL SERVICING  
COMMUNITY**  
Examiner : **Vu, Viet Duy**  
Group Art Unit : **2154**  
Date Allowed : **May 10, 2005**  
Confirmation No. : **3232**

**SUBMISSION OF FORMAL DRAWINGS**

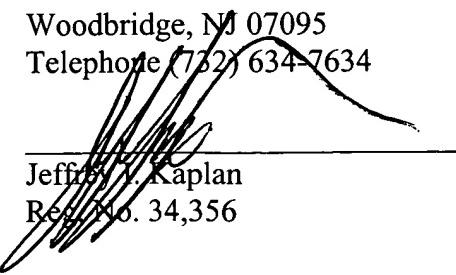
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S I R:

Applicant encloses herewith seven (7) sheets of formal drawings depicting Figs. 1A-6 as required by the Notice of Allowability. The Art Unit No., Application No. and number of drawing sheets have been indicated on the back of the drawings in accordance with 37 C.F.R. §1.84(1).

Respectfully submitted,

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Reg. No. 34,356

DATED: June 16, 2005